

DEPARTMENT OF COMMERCE, HOTEL MANAGEMENT AND CATERING

Action Taken Report

The feedback analysis of curriculum shows that, majority of the students find that the syllabus is relevant and able to inculcate values in them. But, the level of motivation given, relevance of library usage and clarity in textual matters are less compared to other aspects. Students are of the opinion that the syllabus is not up to the level to inculcate motivation in students and the clarity of certain aspects in syllabus needs to be improved. It was decided to bring the matter to the Board of Studies in Commerce, University of Kerala to resolve the problem.

The overall analysis of the feedback of department shows that above 90 percentage students are satisfied with the performance of the department as well as the facilities provided. But, some students are of the opinion that the teacher student relationship needs to be improved little more. Department have to take necessary steps to improve the classroom facility little more and the usage of ICT needs to be improved by the teachers. The matter was discussed in the department meeting and all the teachers agreed to use ICT facilities in their teaching process. It was decided to bring the matter of improvement of infrastructure facilities in front of principal, PTA and RDC.

The overall assessment of teachers by the students shows a favourable result as the overall average comes to 95. But the teachers need to give special care in certain areas like testing student knowledge, providing job oriented education, giving extracurricular advices and in using modern technology. The matter was discussed in the department meeting and it was decided to conduct more class tests to evaluate the student knowledge. It was also decided to provide job oriented classes to the students at the earliest and it was decided to give more classes using modern technological facilities. One faculty member from the department was given charge to give more guidance in extracurricular areas and to make sure the participation of students in different extracurricular aspects.

HOTEL MANAGEMENT AND CATERING

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DEPARTMENT OF CHEMISTRY

Department Evaluation and Action taken Report of Fourth Semester M.Sc Analytical Chemistry 2020-2022 Batch

From the data analysis report of the feedback received from fourth semester M.Sc Analytical students it was noticed that about 95% of students were satisfied with overall performance of teachers and evaluated the department as best performing. It was observed that, over 95% of students feel that teacher student relationship was good. It was found that, more than 80% students feel that, the internal assessment process was good. But 20% of them feel improvements in the accuracy of internal assessment. Therefore, it has been recommended to the teachers to improve the process of internal assessment of the student. It was observed that, 90% of the students have said availability of the reference books is good. It was found around 10% students were not satisfied with availability of reference books. About 95% of students are satisfied with laboratory facilities. The department discussed these matters with principal and management to take necessary steps to improve these facilities. It was decided to purchase more chemicals and apparatus in the laboratory.

Exit Feed Back Evaluation and Action taken Report of B Sc Chemistry (2019-2022 Batch)

From the obtained data it is seen that the students are satisfied with the infrastructure facilities and innovative teaching methods adopted in the college. The overall impression is 96%. According to the feedback tutorial system is continuing in a good manner. As per the suggestions from students we have requested the Principal to increase the number of lab staffs in BSc lab.

DEPARTMENT OF BOTANY

Analysis of the results high lightened the areas where improvement is needed. They included extend of coverage of program and relevance of study. The matter was discussed in the Department level meeting and measures were taken to bring the attention of the Board of studies in the above matters. Analysis of the above results high lightened the areas where faculty improvement is needed. They included m a i n l y imparting job oriented education and special care to weaker students. Measures were also initiated to overcome the above mentioned difficulty.

Exit feedback evaluation and Action Taken Report of Third year B.Sc. Botany (2021- 22)

From the analysis, criteria like computer and internet facility, washroom/toilet facility, Career counseling, and Workshops/ seminars need special attention. The Department discussed the matters with the Principal and Management to take appropriate measures to improve these facilities. In addition to that to improve the academic atmosphere, other criteria like remedial coaching, online classes, and their effectiveness also need special attention. The department has taken appropriate steps and authorized the teachers to adhere to the action plan of the department for improvement of the aforementioned criteria.

According to parents feedback criteria like placement, achievements, and outcomes of students and availability of books in the library need special attention. The Department discussed the matters with the Principal and Management to take appropriate steps to improve the above-mentioned facilities. Department has also taken appropriate steps and authorized the teachers to adhere to the action plan of the department for improvement in the concerned criteria.

DEPARTMENT OF ECONOMICS

The department level data on teacher evaluation shows that certain criteria needed improvement, such as preparation and special attention to weaker students. The data also cited the need for special attention on providing assistance to students for higher education and placement. On the basis of evaluation, department took proper steps for rectifying the issues. Teacher`s meeting discussed measures to formulate a more effective teaching strategy that

combined necessary changes. Analysis indicated insufficiency of certain classroom facilities. The department discussed the matter- the requirements of the students like electrification of the classroom and maintenance and repair of fan and light were communicated with Principal to effect changes and to achieve better classroom facilities. Apart from the above mentioned aspects, students also mentioned insufficient laboratory (computer) facility. Participation in teaching learning process is another matter of concern. Department took initiative of more effective implementation of peer teaching and group discussions.

DEPARTMENT OF GEOLOGY

Department Evaluation and action taken Report of II Semester B. Sc Geology 2021-22

To improve the academic atmosphere, to increase the participation in teaching learning process, to take initiative in conducting seminars etc and to improve the laboratory facility, the Department has taken appropriate steps.

The analysis of faculty feedback revealed that evaluation of test papers and assignments, usage of modern technology, special care to weaker student, job oriented education, interesting classes are the criteria where teachers have to give special attention. Teachers should also pay attention to give help and guidance to students, to take additional hours to cover topics along with punctuality and class control.

DEPARTMENT OF HISTORY

The analysis of the feedback of curriculum reveals the importance that more attention to be given for criteria like depth of syllabus, extend of coverage of program of study, relevance of study, learning value in terms of knowledge, skills & abilities, relevance of library material, level of motivation generated to go for higher studies, how far the curriculum takes care of the student requirements and To take up challenges of modern life. To take necessary steps for the improvement of curriculum, it is decided to report the matter to the Board of studies

The review of parent feedback revealed that the criteria like infrastructure facilities in the college, canteen and other campus facilities, quality of academic resources namely teachers, and placement activities should give extra attention . additional efforts must taken by department to encourage the students become

socially responsible citizens.

DEPARTMENT OF MATHEMATICS

Exit feed back Evaluation and Action Taken Report of Third year B.Sc. Mathematics 2021-22

From the above analysis, criteria like canteen facility,internet facility, Career counseling,Library facility, Workshops/ seminars need special attention. The Department discussed the matters with Principal and Management to take appropriate steps to improve the facilities. To improve the academic atmosphere, to increase the participation in teaching learning process, to take initiative in conducting seminars , workshops etc and to improve the library facility,canteen facility, the Department has taken appropriate steps and authorised the teachers to adhere to the action plan of department for improvement in concerned criteria.

DEPARTMENT OF PHYSICS

The analysis of parent feedback revealed that most of the parents prefer outcome based courses in their curriculum. Also, Parents suggested that more placement programme should be organized by the department. The problems were discussed in department meeting and decided to take necessary action. Parents claimed that the syllabus of each semester was very vast and it's difficult to complete stipulated time. The matter was discussed with to the HOD and she assured that the matter will be reported to the UG Board of studies members

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